AHCA/NCAL Offers Exclusive "Member Only" Course About Culturally Competent Care for LGBTQI Residents

Lesbian, gay, bisexual, transgender, queer, questioning and intersex patients and residents have unique concerns, needs, and strengths that require staff understanding so that these individuals feel safe and affirmed in long term care settings. AHCA/NCAL has partnered with SAGE to offer a new training for AHCA/NCAL members titled *Creating Inclusive Communities for LGBTQI and HIV+ Older Adults*. SAGE is a national organization providing advocacy and services for LGBTQI elders.

This online training covers the key information and skills that help to create a more inclusive environment. The course focuses on terminology, the history of the LGBTQI experience, and common questions and scenarios to make sure your staff are skilled at delivering culturally competent LGBTQI care.

After completing this training, participants will be able to:

- Describe the unique needs of LGBT older adults.
- Provide reasons why LGBT older adults may hide their LGBT identities, or be fearful accessing services
- Identify practices to create a more welcoming and supportive environment

The cost for this "AHCA/NCAL member only" training is \$150 per individual and offers 1.25 NAB CEs. There also are discounted facility 18-month subscription registration options without CEs, making this program ideal for staff in-service trainings. Pricing varies based on the number of FTE employees.

Members will need to login to *ahcancalED* with their AHCA/NCAL usernames and passwords to <u>register for this exclusive training</u>. For assistance obtaining usernames and passwords, members should e-mail <u>educate@ahca.org</u> with their name and facility contact information.