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The Center for Health Workforce Studies (CHWS) 2023 Nursing Home and Adult Care Facility Recruitment and Retention Survey

To collect information on potential recruitment and retention difficulties at nursing homes and adult care facilities, the Center for Health Workforce Studies (CHWS) invites you to complete the 2023 Nursing Home and Adult Care Facility Employer Demand Survey.

If you are a member of one or more of the following associations, Empire State Association of Assisted Living (ESAAL), GNYHA, LeadingAge New York, HANYS, and/or the NYS Health Facilities Association/NYS Center for Assisted Living (NYSHFA/NYSCAL), we will share with the respective Association(s) upon their request your individual responses as well as your responses in the aggregate. Each Association has the right to use this information to assist with their regional planning and analysis and to support their ongoing legislative and regulatory advocacy efforts.

The survey data will be used by CHWS to collect information on potential recruitment and retention difficulties at nursing homes and adult care facilities and only report data publicly in the aggregate.

You may stop the survey at any question and return to it at a later time to complete. Please note, however, to complete the survey, you must do so from the same device and the same Internet browser on which you began the survey. If you use a different device and/or Internet browser, it will default back to the first question and your previous answers will not be visible. Once you've completed the survey, you will have the option to download and save your responses.

For questions or more information on the survey, please contact Alex Romero at aaromero@albany.edu. The survey will close on Friday, October 20th.

Contact information.	(Contact information	n will not be sh	nared. We are ask	ing for it in case
we have follow up que	estions on any of you	ur responses.)		

Name	

Title Email Phone	Qualtrics Survey S	oftware
Please choose the type of your fa	icility for which you are	responding.
If you are responding for both types type. Adult Care Facility Licensed Nursing Home	of facilities, please comp	lete one survey for each facility
Please indicate if you are respond	ding for one facility or m	nultiple facilities.
One facility Multiple facilities		
Please provide the name of the facounty in which it is located.	ncility for which you are	reporting as well as the
Nursing Home/Adult Care Facility Name	Name	County
Is your facility part of a larger nur system?	rsing home or assisted I	living multiple facility
O No O Yes		
Please provide the name of the m	nultiple facility system.	

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Please provide the name of the health system and the number of facilities included in your response to this survey.

Nursing Home/Adult Care Facility

System name

Number of facilities that you are

			System nam	ne	repo	rting o	on for this survey
	sing Home/Adult e Facility						
Care	e Facility						
Indi	cate the type of a	issisted I	iving beds yo	u h	ave. (Select all tha	t app	ly.)
	Adult Home						
	Assisted Living Prog	ram Beds					
	Assisted Living Resi	dence (ALI	R) Beds				
	Enhanced ALR Beds	6					
	Enriched Housing						
	Special Needs ALR	Beds					
Plea	ise indicate the c	ounty or	counties in w	hic	h your facilities a	re lo	cated. (Select all
that	apply.)						
П	Albany	☐ Frank	klin	П	Oneida	П	Schoharie
	Allegany	☐ Fulto		\Box	Onondaga	\Box	Schuyler
	Bronx	☐ Gene	esee	\Box	Ontario	\Box	Seneca
	Broome	Gree	ne		Orange		Steuben
	Cattaraugus	Hami	ilton		Orleans		Suffolk
	Cayuga	Herki	imer		Oswego		Sullivan
	Chautauqua	Jeffei	rson		Otsego		Tioga
	Chemung	☐ Kings	s/Brooklyn		Putnam		Tompkins
	Chenango	Lewis	6		Queens		Ulster
	Clinton	Living	gston		Rensselaer		Warren
	Columbia	☐ Madis	son		Richmond/Staten Island		Washington
	Cortland	☐ Monr	oe		Rockland		Wayne
	Delaware	☐ Mont	gomery		St. Lawrence		Westchester
	Dutchess	■ Nass	au		Saratoga		Wyoming
	Erie	☐ New	York/Manhattan		Schenectady		Yates
	Essex	☐ Niaga	ara				

Required Question*

Please select all the clinical occupations who work at your facility(ies) in 2023, indicating whether those occupations are employed full time or part time or under contract full time or part time. (Select all that apply.)

(PLEASE NOTE: Select those in clinical titles only if they provide direct care. For example, do not consider social workers or registered nurses who work as administrators only. This question is required so that we can customize other survey questions to only those occupations your facility (or facilities) employed in 2023.)

	Employed full time	Employed part time (includes per diem)	Under contract full time	Under contract part time		
Certified Nurse Aides/Assistants						
CNA Trainees/Temporary Nurse Aides						
Dietitians/Nutritionists						
Home Health Aides						
Infection Preventionist Practitioners						
Licensed Clinical Social Workers (LCSWs)						
Licensed Master Social Workers (LMSWs)						
Licensed Practical Nurse (LPNs)						
MDS Coordinators						
Nurse Directors/Managers						
Nurse Educators						
Occupational Therapists						
Occupational Therapy Assistants						
Paid Feeding Assistants						
Personal Care Aides						
Physical Therapists						
Physical Therapy Assistants						
Registered Nurses (RNs)—Newly Licensed (1-2 years of clinical experience)						
Registered Nurses (RNs)—Experienced (3+ years of clinical experience)						
Residential Care Aide (ACF/ALR)						
Respiratory Therapists						
Speech-Language Pathologists						
Please indicate the degree of difficulty you experienced RECRUITING the following occupations at your facility(ies) in 2023.						

	Not at all difficult	Slightly difficult	Moderately difficult	Very difficult	Extremely difficult
» Certified Nurse Aides/Assistants	0	0	0	0	0
» CNA Trainees/Temporary Nurse Aides	0	0	0	0	0
» Dietitians/Nutritionists	0	0	0	0	0

	Not at all difficult	Slightly difficult	Moderately difficult	Very difficult	Extremely difficult
» Home Health Aides	0	0	0	0	0
» Infection Preventionist Practitioners	0	0	0	0	0
» Licensed Clinical Social Workers (LCSWs)	0	0	0	0	0
» Licensed Master Social Workers (LMSWs)	0	0	0	0	0
» Licensed Practical Nurse (LPNs)	0	0	0	0	0
» MDS Coordinators	0	0	0	0	0
» Nurse Directors/Managers	0	0	0	0	0
» Nurse Educators	0	0	0	0	0
» Occupational Therapists	0	0	0	0	0
» Occupational Therapy Assistants	0	0	0	0	0
» Paid Feeding Assistants	0	0	0	0	0
» Personal Care Aides	0	0	0	0	0
» Physical Therapists	0	0	0	0	0
» Physical Therapy Assistants	0	0	0	0	0
» Registered Nurses (RNs)—Newly Licensed (1-2 years of clinical experience)	0	0	0	0	0
» Registered Nurses (RNs)—Experienced (3+ years of clinical experience)	0	0	0	0	0
» Residential Care Aide (ACF/ALR)	0	0	0	0	0
» Respiratory Therapists	0	0	0	0	0
» Speech-Language Pathologists	0	0	0	0	0

Please indicate the reason(s) why you had difficulty RECRUITING for the follow occupations in 2023. (Select all that apply.)

	Applicants non- responsive to interview requests	General shortage of qualified workers	Non-competitive benefits	Non-competitive salaries
Certified Nurse Aides/Assistants				
CNA Trainees/Temporary Nurse Aides				
Dietitians/Nutritionists				
Home Health Aides				

	Applicants non- responsive to interview requests	General shortage of qualified workers	Non-competitive benefits	Non-competitive salaries
Infection Preventionist Practitioners				
Licensed Clinical Social Workers (LCSWs)				
Licensed Master Social Workers (LMSWs)				
Licensed Practical Nurse (LPNs)				
MDS Coordinators				
Nurse Directors/Managers				
Nurse Educators				
Occupational Therapists				
Occupational Therapy Assistants				
Paid Feeding Assistants				
Personal Care Aides				
Physical Therapists				
Physical Therapy Assistants				
Registered Nurses (RNs)—Newly Licensed (1-2 years of clinical experience)				
Registered Nurses (RNs)—Experienced (3+ years of clinical experience)				
Residential Care Aide (ACF/ALR)				
Respiratory Therapists				
Speech-Language Pathologists				

Please indicate the additional reason(s) why you had difficulty RECRUITING for the follow occupations in 2023. (Select all that apply.)

	Applicants failed/refused background checks or drug tests	Family care giving commitments prevented availability	Lack of scheduling flexibility for applicant	Location/transportation issues
Certified Nurse Aides/Assistants				
CNA Trainees/Temporary Nurse Aides				
Dietitians/Nutritionists				
Home Health Aides				
Infection Preventionist Practitioners				

	Applicants failed/refused background checks or drug tests	Family care giving commitments prevented availability	Lack of scheduling flexibility for applicant	Location/transportatior issues
Licensed Clinical Social Workers (LCSWs)				
Licensed Master Social Workers (LMSWs)				
Licensed Practical Nurse (LPNs)				
MDS Coordinators				
Nurse Directors/Managers				
Nurse Educators				
Occupational Therapists				
Occupational Therapist Assistants				
Paid Feeding Assistants				
Personal Care Aides				
Physical Therapists				
Physical Therapist Assistants				
Registered Nurse (RNs)—Newly Licensed (1-2 years of clinical experience)				
Registered Nurse (RNs)—Experienced (3+ years of clinical experience)				
Resident Care Aide (ACF/ALR)				
Respiratory Therapists				
Speech-Language Pathologists				

Please indicate the degree of difficulty you experienced RETAINING the following occupation(s) at your facility(ies) in 2023.

	Not at all difficult	Slightly difficult	Moderately difficult	Very difficult	Extremely difficult
» Certified Nurse Aides/Assistants	0	0	0	0	0
» CNA Trainees/Temporary Nurse Aides	0	0	0	0	0
» Dietitians/Nutritionists	0	0	0	0	0
» Home Health Aides	0	0	0	0	0
» Infection Preventionist Practitioners	0	0	0	0	0
» Licensed Clinical Social Workers	0	0	0	0	0

	Not at all difficult	Slightly difficult	Moderately difficult	Very difficult	Extremely difficult
(LCSWs)				,	
» Licensed Master Social Workers (LMSWs)	0	0	0	0	0
» Licensed Practical Nurse (LPNs)	0	0	0	0	0
» MDS Coordinators	0	0	0	0	0
» Nurse Directors/Managers	0	0	0	0	0
» Nurse Educators	0	0	0	0	0
» Occupational Therapists	0	0	0	0	0
» Occupational Therapy Assistants	0	0	0	0	0
» Paid Feeding Assistants	0	0	0	0	0
» Personal Care Aides	0	0	0	0	0
» Physical Therapists	0	0	0	0	0
» Physical Therapy Assistants	0	0	0	0	0
» Registered Nurses (RNs)—Newly Licensed (1-2 years of clinical experience)	0	0	Ο	0	0
» Registered Nurses (RNs)—Experienced (3+ years of clinical experience)	0	0	0	0	0
» Residential Care Aide (ACF/ALR)	0	0	0	0	0
» Respiratory Therapists	0	0	0	0	0
» Speech-Language Pathologists	0	0	0	0	0

Please indicate the reason(s) why you had difficulty RETAINING the follow occupations in 2023. (Select all that apply.)

	Changed careers	Better benefits elsewhere	Better salary elsewhere	Retirements
Certified Nurse Aides/Assistants				
CNA Trainees/Temporary Nurse Aides				
Dietitians/Nutritionists				
Home Health Aides				
Infection Preventionist Practitioners				
Licensed Clinical Social Workers (LCSWs)				
Licensed Master Social Workers (LMSWs)				

	Changed careers	Better benefits elsewhere	Better salary elsewhere	Retirements
Licensed Practical Nurse (LPNs)				
MDS Coordinators				
Nurse Directors/Managers				
Nurse Educators				
Occupational Therapists				
Occupational Therapist Assistants				
Paid Feeding Assistants				
Personal Care Aides				
Physical Therapists				
Physical Therapist Assistants				
Registered Nurses (RNs)—Newly Licensed (1-2 years of clinical experience)				
Registered Nurses (RNs)—Experienced (3+ years of clinical experience)				
Resident Care Aide (ACF/ALR)				
Respiratory Therapists				
Speech-Language Pathologists				

Please indicate the additional reason(s) why you had difficulty RETAINING the follow occupations in 2023. (Select all that apply.)

	Lack of career mobility/ advancement	Left for family commitments	Paperwork and regulatory burdens	Pay/hours limited to protect safety net benefit eligibility (Medicaid, food stamps, etc.)
Certified Nurse Aides/Assistants				
CNA Trainees/Temporary Nurse Aides				
Dietitians/Nutritionists				
Home Health Aides				
Infection Preventionist Practitioners				
Licensed Clinical Social Workers (LCSWs)				
Licensed Master Social Workers (LMSWs)				
Licensed Practical Nurse (LPNs)				
MDS Coordinators				

Pay/hours limited

	Lack of care mobility/ advanceme	Left for family	Paperwork regulator burdens	and e	otect safety et benefit eligibility dicaid, food imps, etc.)
Nurse Directors/Managers					
Nurse Educator					
Occupational Therapists					
Occupational Therapist Assistants					
Paid Feeding Assistants					
Personal Care Aides					
Physical Therapists					
Physical Therapist Assistants					
Registered Nurse (RNs) —Newly Licensed (1-2 years)					
Registered Nurse (RNs) —Experienced (3+ years)					
Resident Care Aide (ACF/ALR)					
Respiratory Therapists					
Speech-Language Pathologists					
Please indicate the acoccupations in 2023. more choices.)			=		
	Scheduling challenges Tr	ansportation/Location	Termination due to unsatisfactory performance	Too few available hours (only part time hours were available)	Workplace Culture
Certified Nurse Aides/Assistants					
CNA Trainees/Temporary Nurse Aides					
Dietitians/Nutritionists					
Home Health Aides					
Infection Preventionist Practitioners					
Licensed Clinical Social Workers (LCSWs)					
Licensed Master Social Workers (LMSWs)					
Licensed Practical		П			

	Scheduling challenges	Transportation/Location	Termination due to unsatisfactory performance	Too few available hours (only part time hours were available)	Workplace Culture
MDS Coordinators					
Nurse Directors/Managers					
Nurse Educator					
Occupational Therapists					
Occupational Therapist Assistants					
Paid Feeding Assistants					
Personal Care Aides					
Physical Therapists					
Physical Therapist Assistants					
Registered Nurse (RNs)—Newly Licensed (1-2 years)					
Registered Nurse (RNs)—Experienced (3+ years)					
Resident Care Aide (ACF/ALR)					
Respiratory Therapists					
Speech-Language Pathologists					
Block 2					
What benefits or stra current workforce sh	_		ented/expand	led to addr	ess
☐ Access to mental hea	alth services/o			to RN)	

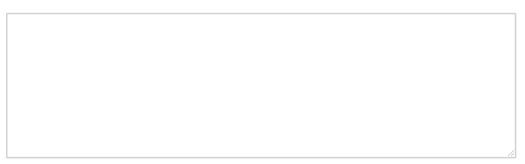
Access to mental health services/counseling
Career advancement opportunities (e.g., home health aide to LPN or LPN to RN)
Childcare services (financial assistance or on-site childcare)
Financial assistance with meals or groceries and/or providing onsite meals during shifts
Health insurance
Increased hourly pay
Increased pay for extra shifts or longer/irregular hours
Paid vacation days
Paid sick time off
Retention bonuses
Retirement/401k
Sign-on bonuses
Student loan assistance/forgiveness

Transportation support			ics Survey Soliwa		
Tuition assistance					
When are retention bor	nuses paid o	ut?			
→ Within the first 6 month	-				
After 6 months of emplo					
After 12 months of emp					
After 18 months of emp	•				
0	Distribute	d periodically o	ver months	(please specify)	
)	Other (ple	ase specify)			
low effective were eac	h of these be	enefits in add	dressing cur	ent workforce	shortage
	Not at all effective	Slightly effective	Moderately effective	Very effective	Extremely effective
Access to mental health services/counseling	0	0	0	0	0
Career advancement opportunities (e.g., nome health aide to PN to RN)	0	0	0	0	0
Childcare services financial assistance or onsite childcare)	0	0	0	0	0
inancial assistance				_	\circ
vith meals or groceries and/or providing onsite	0	0	0	0	O
with meals or groceries and/or providing onsite neals during shirts	0	0	0	0	0
with meals or groceries and/or providing onsite neals during shirts Health insurance	0	0	0	0	0
with meals or groceries and/or providing onsite oneals during shirts of the dealth insurance oncreased hourly pay oncreased pay for extra whifts or longer/irregular	0 0 0	0 0 0	0 0 0	0 0 0	0 0
with meals or groceries and/or providing onsite neals during shirts Health insurance ncreased hourly pay ncreased pay for extra shifts or longer/irregular nours	0 0 0 0	0 0 0	0 0 0	0 0 0	0 0 0
with meals or groceries and/or providing onsite meals during shirts dealth insurance ancreased hourly pay ancreased pay for extra hifts or longer/irregular tours.	-	0 00 0	0 0 0 0	0 00 0	0
with meals or groceries and/or providing onsite meals during shirts Health insurance increased hourly pay increased pay for extra shifts or longer/irregular nours Paid vacation days Paid sick time off	0 0	0 00 0 000	0	0 00 0	0
with meals or groceries and/or providing onsite neals during shirts dealth insurance increased hourly pay increased pay for extra shifts or longer/irregular nours. Paid vacation days Paid sick time off Retention bonuses	0 0 0	_	0	_	0 0 0 0
with meals or groceries and/or providing onsite meals during shirts Health insurance increased hourly pay increased pay for extra shifts or longer/irregular nours Paid vacation days Paid sick time off Retention bonuses Retirement/401k	0 0	0	0 0 0	0	0 0 0
with meals or groceries and/or providing onsite meals during shirts dealth insurance increased hourly pay increased pay for extra shifts or longer/irregular nours and vacation days and sick time off Retention bonuses Retirement/401k Sign-on bonuses Student loan	0 0 0	0	0 0 0 0 0	0	0 0 0 0
with meals or groceries and/or providing onsite meals during shirts Health insurance Increased hourly pay Increased pay for extra shifts or longer/irregular nours Paid vacation days Paid sick time off Retention bonuses Retirement/401k Sign-on bonuses Student loan assistance/forgiveness Fransportation support	0 0 0 0	0	0 0 0 0 0	0	0 0 0 0 0

Block 3

Please feel free to comment further on any aspect of health workforce recruitment or retention issues at your facility.

We're also interested in learning about any other direct care roles not listed in this survey which your facility is having difficulties with recruitment and/or retention.



Block 4

This is the end of the survey.

Finished with Survey:

If you wish to submit your responses, please click on the "Submit Responses" button below. Once you've submitted your questions you will not be able to return to the survey on this device and this Internet browser.

Not Quite Finished:

If you are not ready to submit your responses, please click the "Go Back" button below. You may also return to the survey at a later time on this device using this internet browser.

To submit your responses, click on "Submit Responses" below.

After submitting your responses, the next window will provide the option to download and save your survey responses.

If you have any other comments or want to follow-up on the information you have submitted, please contact Alex Romero at aaromero@albany.edu. The survey will close on Friday, October 20th.

Thank you!

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