



**18** NAB APPROVED  
CEUs

FOUNDATION   
for QUALITY CARE

NYSHEA | NYSCAL

**NURSING HOME  
ADMINISTRATOR  
LEADERSHIP  
COURSE**

*A Virtual Training Series*

**DEADLINE JAN 16 • 2025**

# Your Pathway to Excellence as an LNHA

Whether you're just starting out or seeking to strengthen your leadership abilities, this virtual series is your path to success. Through six educational sessions, you'll explore essential skills, from managing daily SNF operations to adopting value-based leadership practices. Walk away with a toolkit of strategies to thrive as a Licensed Nursing Home Administrator.

## OBJECTIVES:

- Identify and enhance the competencies needed to be an effective LNHA, articulate the standards of care and scope of practice that guides the variety of health care professionals that work in SNF
- Evaluate current systems to manage and identify key aspects of Patient Driven Payment Model (PDPM)
- Apply Human Resource principles into practice
- Prepare for and respond to the federal survey process
- Facilitate an effective Quality Assurance & Improvement Process (QAPI); understanding Payroll Based Journal (PBJ)
- Understand elements of the Emergency Preparedness Program
- Explore the concept of Transformative Culture

**REGISTRATION DEADLINE » JANUARY 16 • 2025**  
SPACE IS LIMITED!

**EARN 18 CEUs**

**MEMBER » \$1450.00 PER PARTICIPANT**      **NON-MEMBER » \$1650.00 PER PARTICIPANT**

**APPLICANTS MUST BE A LNHA & PROVIDE A COPY OF CURRENT NHA LICENSE.**

## PROGRAM INSTRUCTORS

### **LISA M. VOLK, RN, BPS, LNHA » EXECUTIVE DIRECTOR, FOUNDATION FOR QUALITY CARE**

*Lisa is an RN with 40 years of experience in long-term care, spanning both proprietary and non-profit sectors. She has served as a Nurse Educator, Director of Nursing, Administrator, and Executive Director. With a strong operational background, Lisa understands the critical connection between effective nursing education and a facility's success.*



### **JACKIE PAPPALARDI, RN, BSN » SENIOR DIRECTOR, GRANTS & MEMBER OPERATIONS**

*Jackie is an RN with over 40 years of experience in both public and private healthcare. She has held key leadership roles, including serving as the Director of the Division of Nursing Home and ICF/IID Surveillance at the NYSDOH, where she collaborated closely with providers across the healthcare continuum. Jackie also played a crucial role in developing and implementing the NYSDOH Nurse Aide Training Program.*



### **TARRAH A. QUINLAN, RN, BSN » DIRECTOR, EDUCATION PROGRAM DEVELOPMENT & MEMBER OPERATIONS**

*Tarah is an RN with more than 20 years of experience in long-term care and other healthcare settings. She is a specialist in regulatory compliance, having worked as a nursing home surveyor and Director of the Bureau of Quality Assurance and Surveillance at the NYSDOH. She led the NYSDOH Nurse Aide Training Program.*

**... & OTHER EXPERTS IN THE FIELD!**

**DAY ONE:**

**February 6 • 2025 | 9:00 am - 12:15 pm**

**The Roles & Responsibility of a Professional LNHA**

- Identify Leadership Competencies of the LNHA
- Review Standards of Care & Scope of Practice Issues
- State & Federal Regulations Guiding Professional Practice in SNF
- Self-Assessment of the Administrative Leader

**DAY TWO:**

**February 20 • 2025 | 9:00 am - 12:15 pm**

**Reimbursement**

- Overview of PDPM Medicare Reimbursement Model
- Understand the Six Case Mix Adjusted Components of the PDPM Classification
- Discuss the New Assessment Schedule Under the PDPM System

**DAY THREE:**

**February 27 • 2025 | 9:00 am - 12:15 pm**

**Human Resource Management / Emergency Preparedness**

- Laws / Requirements Guiding HR Management
- Organizational Structure / Resource Management
- Principles of Hiring, Firing & Conducting Disciplinary Actions
- Review Facility Emergency Planning & Risk Assessment
- EEOC / Diversity

**DAY FOUR:**

**March 6 • 2025 | 9:00 am - 12:15 pm**

**Requirements & Regulatory Oversight**

- Achieving, Measuring & Maintaining Regulatory Compliance
- Preparing the SNF Team for Survey Requirements & Regulatory Oversight
- Understanding Types / Time Frames of Federal Survey
- Scope, Severity & Penalties Associated with Deficiencies
- Preparing Successful Plans of Correction & the IDR Process

**DAY FIVE:**

**March 13 • 2025 | 9:00 am - 12:15 pm**

**Quality Improvement Systems**

- Framework for Quality Improvement
- Root Cause Analysis
- Quality Indicators / Measures
- Resident & Staff Satisfaction
- Payroll Based Journal

**DAY SIX:**

**March 27 • 2025 | 9:00 am - 12:15 pm**

**Transformative Culture**

- Discuss the Long-Term Care Community of Tomorrow
- Explore the Concept of Transformative Culture
- Learn Strategies to Help Create an Environment of Care
- Understand How to Attract & Sustain Workforce
- Facilitate Increase Satisfaction for Your Customers

Registrant's Name: \_\_\_\_\_ Admin License # \_\_\_\_\_

Title: \_\_\_\_\_ NAB Identifier: R \_\_\_\_\_

Home Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Registrant's Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Administrator's Name: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

**PARTICIPANTS MUST:**

- Be available to attend all six sessions
- Applicants must be a Licensed Nursing Home Administrator
- Copy of current NHA License

**MEMBER FEE » \$1450**  
PER PARTICIPANT**NON-MEMBER FEE » \$1650**  
PER PARTICIPANT**PLEASE SEND YOUR REGISTRATION TO NANCY KNAPP VIA****EMAIL:** [nknapp@nyshfa.org](mailto:nknapp@nyshfa.org) | **FAX:** 518.426.4051**MAIL TO:** Foundation for Quality Care • 33 Elk Street • Suite 300 • Albany • NY • 12207**METHOD OF PAYMENT:**  CHECK (Please make checks payable to Foundation for Quality Care) AMEX DISCOVER MASTERCARD VISA

Credit Card Number: \_\_\_\_\_

Exp. Date: \_\_\_\_\_

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Authorized Cardholder Signature: \_\_\_\_\_

*I authorize NYSHFA|NYSCAL|FQC to use the above Discover, MasterCard, VISA, or AMEX to charge applicable registration fees. I also understand that registration fees of those who cancel the day of the program or fail to attend are forfeited. Payment will show on your credit card statement as NYS Health Facilities Association.*

*\*In the event there are not enough participants, NYSHFA | NYSCAL reserves the right to cancel.*

[NYSHFA-NYSCAL.ORG](http://NYSHFA-NYSCAL.ORG)**STAY CONNECTED!****QUESTIONS?** Nancy Knapp | 518.462.4800 ext. 26 | [nknapp@nyshfa.org](mailto:nknapp@nyshfa.org)**FOUNDATION**  
*for* **QUALITY CARE**

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