



# Building **TRUST** in **LTC**



## AHCA Launches Training Program on Building Trust

Through a grant from the Centers for Disease Prevention and Control (CDC), AHCA/NCAL is launching a new online course entitled Building Trust: A Strategy to Improve Patient Safety, Staff Wellbeing & Vaccine Uptake in Long Term Care.

This free four-lesson virtual program is full of tools and resources to help equip leaders with skills and practices to build trust with staff to improve outcomes.

The goal of this program is for long term care leaders to learn how to build and rebuild trust with their staff to increase vaccine uptake and other outcomes such as infection prevention and control measures and staff retention. This helps facilities improve their quality of care and operations.

This training program is ideal for clinical and non-clinical leaders and managers across the organization, including:

- ✓ **Administrators**
- ✓ **Directors of Nursing**
- ✓ **Medical directors**
- ✓ **Infection preventionists**
- ✓ **Senior leaders**
- ✓ **Department heads**
- ✓ **Quality improvement leaders**
- ✓ **Unit leaders**

Participation in the course requires completion of four lessons that each last 2-3 hours. While there are no CEs offered with this course, learners receive a certificate of completion once they successfully complete the course.

After completing the course, learners can choose to take the optional add-on course entitled Advancing Trust in Your Building to learn how to bring the course concepts to staff within the organization.

**LEARN MORE** at [www.ahcancal.org/buildingtrust](http://www.ahcancal.org/buildingtrust)