

FOUNDATION 
for QUALITY CARE

NYSHFA | NYSCAL



A Virtual Training Series

NURSING HOME ADMINISTRATOR LEADERSHIP COURSE

18 NAB APPROVED
CEUS

DEADLINE JAN 29 • 2026

Your Pathway to Excellence as an LNHA

Whether you're just starting out or seeking to strengthen your leadership abilities, this virtual series is your path to success. Through six educational sessions, you'll explore essential skills, from managing daily SNF operations to adopting value-based leadership practices. Walk away with a toolkit of strategies to thrive as a Licensed Nursing Home Administrator.

OBJECTIVES:

- Identify and enhance the competencies needed to be an effective LNHA, articulate the standards of care and scope of practice that guides the variety of health care professionals that work in SNF
- Evaluate current systems to manage and identify key aspects of Patient Driven Payment Model (PDPM)
- Apply Human Resource principles into practice
- Prepare for and respond to the federal survey process
- Facilitate an effective Quality Assurance & Improvement Process (QAPI); understanding Payroll Based Journal (PBJ)
- Understand elements of the Emergency Preparedness Program
- Explore the concept of Transformative Culture

REGISTRATION DEADLINE » JANUARY 29 • 2026
SPACE IS LIMITED!

EARN 18 CEUs

MEMBER » \$1450.00 PER PARTICIPANT **NON-MEMBER » \$1650.00 PER PARTICIPANT**

APPLICANTS MUST BE A LNHA & PROVIDE A COPY OF CURRENT NHA LICENSE.

PROGRAM INSTRUCTORS



LISA M. VOLK, RN, BPS, LNHA
» EXECUTIVE DIRECTOR, FOUNDATION FOR QUALITY CARE

Lisa is an RN with 40 years of experience in long-term care, spanning both proprietary and non-profit sectors. She has served as a Nurse Educator, Director of Nursing, Administrator, and Executive Director. With a strong operational background, Lisa understands the critical connection between effective nursing education and a facility's success.



TARRAH A. QUINLAN, RN, BSN
» DIRECTOR, EDUCATION PROGRAM DEVELOPMENT & MEMBER OPERATIONS

Tarrah is an RN with more than 20 years of experience in long-term care and other healthcare settings. She is a specialist in regulatory compliance, having worked as a nursing home surveyor and Director of the Bureau of Quality Assurance and Surveillance at the NYSDOH. She led the NYSDOH Nurse Aide Training Program.

... & OTHER EXPERTS IN THE FIELD!

DAY ONE:

February 26 • 2026 | 9:00 am - 12:15 pm

The Roles & Responsibility of a Professional LNHA

- Identify Leadership Competencies of the LNHA
- Review Standards of Care & Scope of Practice Issues
- State & Federal Regulations Guiding Professional Practice in SNF
- Self-Assessment of the Administrative Leader

DAY TWO:

March 5 • 2026 | 9:00 am - 12:15 pm

Reimbursement

- Overview of PDPM Medicare Reimbursement Model
- Understand the Six Case Mix Adjusted Components of the PDPM Classification
- Discuss the New Assessment Schedule Under the PDPM System

DAY THREE:

March 12 • 2026 | 9:00 am - 12:15 pm

Human Resource Management / Emergency Preparedness

- Laws / Requirements Guiding HR Management
- Organizational Structure / Resource Management
- Principles of Hiring, Firing & Conducting Disciplinary Actions
- Review Facility Emergency Planning & Risk Assessment
- EEOC / Diversity

DAY FOUR:

March 19 • 2026 | 9:00 am - 12:15 pm

Requirements & Regulatory Oversight

- Achieving, Measuring & Maintaining Regulatory Compliance
- Preparing the SNF Team for Survey Requirements & Regulatory Oversight
- Understanding Types / Time Frames of Federal Survey
- Scope, Severity & Penalties Associated with Deficiencies
- Preparing Successful Plans of Correction & the IDR Process

DAY FIVE:

April 2 • 2026 | 9:00 am - 12:15 pm

Quality Improvement Systems

- Framework for Quality Improvement
- Root Cause Analysis
- Quality Indicators / Measures
- Resident & Staff Satisfaction
- Payroll Based Journal

DAY SIX:

April 9 • 2026 | 9:00 am - 12:15 pm

Transformative Culture

- Discuss the Long-Term Care Community of Tomorrow
- Explore the Concept of Transformative Culture
- Understand How to Attract & Sustain Workforce
- Facilitate Increase Satisfaction for Your Customers
- Lessons Learned from a Special Focus Facility

Registrant's Name: _____ Admin License # _____

Title: _____ NAB Identifier: R _____

Home Address: _____

City, State, Zip: _____

Email: _____ Phone: _____

Registrant's Organization: _____

Address: _____

City, State, Zip: _____

Administrator's Name: _____

Email: _____ Phone: _____



PARTICIPANTS MUST:

- Be available to attend all six sessions
- Applicants must be a Licensed Nursing Home Administrator
- Copy of current NHA License

MEMBER FEE » \$1450
PER PARTICIPANT

NON-MEMBER FEE » \$1650
PER PARTICIPANT

Please note that registration fees of those who cancel the day of the program or fail to attend are forfeited. In the event there are not enough participants, NYSHFA | NYSCAL reserves the right to cancel. Thank you.

PLEASE SEND YOUR REGISTRATION TO NANCY KNAPP VIA

EMAIL: nknapp@nyshfa.org | **FAX:** 518.426.4051

MAIL TO: Foundation for Quality Care • 33 Elk Street • Suite 300 • Albany • NY • 12207

METHOD OF PAYMENT: CHECK (Please make checks payable to Foundation for Quality Care)

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STAY CONNECTED!



QUESTIONS? Nancy Knapp | 518.462.4800 ext. 26 | nknapp@nyshfa.org

