



FOUNDATION   
for QUALITY CARE

NYSHEA | NYSCAL

*A Virtual Training Series*

**DIRECTOR  
of NURSING  
LEADERSHIP PROGRAM**

**DEADLINE DEC 19 • 2025**

**Directors of Nursing services must be knowledgeable and possess the skills needed to motivate and direct staff, make the most of their limited resources and keep abreast of the rapidly changing needs of the profession.**

Empower yourself with tools to succeed in your role as a DON. This virtual series is tailored to equip you with the practical knowledge and advanced skills needed to excel. From value-based leadership to effective resource management, this program ensures you're ready to lead your team and meet the demands in today's SNF setting.

**OBJECTIVES:**.....

- Identify and enhance the competencies needed to be an effective nurse leader
- Facilitate an effective Quality Assurance and Performance Improvement process
- Articulate the standards of care and practice of licensed nurses in SNFs
- Understand the Patient Driven Payment Model (PDPM)
- Understand the federal requirements of participation along with the New York State regulations and how they relate to the survey process
- Identify risk areas and discuss Human Resource Management & Emergency Preparedness
- Effective Communication

**REGISTRATION DEADLINE » DECEMBER 19 • 2026**  
*SPACE IS LIMITED!*

**MEMBER » \$1450.00 PER PARTICIPANT**      **NON-MEMBER » \$1650.00 PER PARTICIPANT**

**APPLICANTS MUST BE AN RN EMPLOYED IN A SNF. PARTICIPANTS ARE REQUIRED TO ATTEND ALL 6 SESSIONS.**

**PROGRAM INSTRUCTORS**



**LISA M. VOLK, RN, BPS, LNHA**  
» **EXECUTIVE DIRECTOR, FOUNDATION FOR QUALITY CARE**  
*Lisa is an RN with 40 years of experience in long-term care, spanning both proprietary and non-profit sectors. She has served as a Nurse Educator, Director of Nursing, Administrator, and Executive Director. With a strong operational background, Lisa understands the critical connection between effective nursing education and a facility's success.*



**TARRAH A. QUINLAN, RN, BSN**  
» **DIRECTOR, EDUCATION PROGRAM DEVELOPMENT & MEMBER OPERATIONS**  
*Tarrah is an RN with more than 20 years of experience in long-term care and other healthcare settings. She is a specialist in regulatory compliance, having worked as a nursing home surveyor and Director of the Bureau of Quality Assurance and Surveillance at the NYSDOH. She led the NYSDOH Nurse Aide Training Program.*

**... & OTHER EXPERTS IN THE FIELD!**

**DAY ONE:**

## **January 6 • 2026**

**9:00 am - 12:00 pm**

- The Role of the Professional Nurse
- Nursing Scope of Practice

**DAY TWO:**

## **January 13 • 2026**

**9:00 am - 12:00 pm**

- Survey Preparedness / Emergency Preparedness
- Operationalizing the Survey Process

**DAY THREE:**

## **January 20 • 2026**

**9:00 am - 12:00 pm**

- Quality Measures
- Quality Assurance & Process Improvement (QAPI)
- Payroll Based Journal

**DAY FOUR:**

## **January 27 • 2026**

**9:00 am - 12:00 pm**

- Patient Driven Payment Model (PDPM)
- New Assessment Schedule & Components for Classification

**DAY FIVE:**

## **February 3 • 2026**

**9:00 am - 12:00 pm**

- Human Resources / Risk Management

**DAY SIX:**

## **February 10 • 2026**

**9:00 am - 12:00 pm**

- Communication Systems
- Coaching

Registrant's Name: \_\_\_\_\_ RN #: \_\_\_\_\_

Title: \_\_\_\_\_

Home Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

Registrant's Organization: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Administrator's Name: \_\_\_\_\_

Email: \_\_\_\_\_ Phone: \_\_\_\_\_

**PARTICIPANTS MUST:**

- *Be available to attend all six sessions*
- *Applicants must be an RN employed in a Skilled Nursing Facility*

**MEMBER FEE » \$1450**  
PER PARTICIPANT

**NON-MEMBER FEE » \$1650**  
PER PARTICIPANT

*Please note that registration fees of those who cancel the day of the program or fail to attend are forfeited. In the event there are not enough participants, NYSHFA | NYSCAL reserves the right to cancel. Thank you.*

**PLEASE SEND YOUR REGISTRATION TO NANCY KNAPP VIA**

**EMAIL:** [nknapp@nyshfa.org](mailto:nknapp@nyshfa.org) | **FAX:** 518.426.4051

**MAIL TO:** Foundation for Quality Care • 33 Elk Street • Suite 300 • Albany • NY • 12207

**METHOD OF PAYMENT:**  CHECK (Please make checks payable to Foundation for Quality Care)

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*I authorize NYSHFA|NYSCAL|FQC to use the above Discover, MasterCard, VISA, or AMEX to charge applicable registration fees. Payment will show on your credit card statement as NYS Health Facilities Association.*

[NYSHFA-NYSCAL.ORG](http://NYSHFA-NYSCAL.ORG)

**STAY CONNECTED!**



**QUESTIONS?** Nancy Knapp | 518.462.4800 ext. 26 | [nknapp@nyshfa.org](mailto:nknapp@nyshfa.org)

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